

PM Pediatric Care Policy on Co-Parenting Expectations

At PM Pediatric Care our team is dedicated to providing high quality medical care to your child(ren). As a pediatric healthcare provider, we work closely with our pediatric patients and their families to ensure that the best possible medical care is delivered. This process involves close collaboration between PM Pediatric Care and your family to ensure we prioritize the patient's best interests. Therefore, the following policy has been established regarding co-parenting.

- 1. In general, both parents will be permitted to schedule visits, consent to treatment, attend the office visit, and have access to their minor child's medical records, unless there is a valid Court Order, Restraining Order, Custody Agreement, or other legally binding order (hereinafter, "Documentation") which provides a restriction, as outlined below. PM Pediatric Care cannot honor any verbal requests for restrictions on the rights of one parent without the appropriate Documentation evidencing the restriction.
- 2. PM Pediatric Care will use our best efforts to honor restrictions set forth in the Documentation.
- 3. If there is Documentation affecting the rights of one or both parents, it is recommended that the parent or legal guardian presenting with the child for treatment provide a copy to PM Pediatric Care so that it may be maintained on file in the minor child's record. It is the responsibility of the parent or legal guardian to provide PM Pediatric Care with any updated Documentation, as necessary. PM Pediatric Care will consider the Documentation to be current unless otherwise provided by the parent or legal guardian at any future visits.
- 4. In situations where the Documentation specifies that the parents share "Joint Legal Custody," either parent or legal guardian can independently schedule a visit for their child, be present for the visit, and/or have access to the minor child's medical record.
 - If the Documentation directs the parties to share in all medical decision making, PM
 Pediatric Care requests that the parents and/or legal guardians make such
 decisions together prior to seeking care at our facility. Please note that PM Pediatric
 Care is not a party to the legal Documentation and will not review and interpret the
 obligations of the parties as outlined in the Documentation.
- 5. Unless otherwise specified in the Documentation, either parent or legal guardian can direct and authorize a "Temporary Guardian" (such as a grandparent, stepparent, babysitter, etc.) to bring your child to PM Pediatric Care, be present during the visit, and consent to any treatment during that visit, in accordance with our policies and procedures for designating a Temporary Guardian.
- 6. It is both parents' responsibility to communicate with each other about the minor child's medical care, office visit dates, and any other pertinent information relevant to the patient. It is not the responsibility of PM Pediatric Care to communicate visit information to each custodial parent separately. PM Pediatric Care will not call the non-attending parent following visits. Additionally, PM Pediatric Care will not call a parent to notify of a visit

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scheduled by the other parent.

- 7. Payment (co-pays, deductibles, etc.) may be due at the time of service as indicated by the patient's insurance coverage. If any payment is due at the time of service, PM Pediatric Care will collect payment from the parent who brings the minor child to the visit, regardless of which parent is responsible for medical coverage. If the Documentation requires the other parent to pay all or part of the treatment costs, it is the authorizing parent's responsibility to collect from the other parent following the visit.
- 8. The parent or legal guardian who holds the insurance policy for the minor patient will be listed as the guarantor of the account, regardless of who brings the patient to the visit and/or signs the consent forms. If there is balance due after the claim is processed, a billing statement will be mailed to the guarantor of the account.
- 9. Should any issues that arise between parents or legal guardians become disruptive to our staff, or there is non-compliance with this policy, we reserve the right to discharge the parent/legal guardian and/or family from PM Pediatric Care.

Providing best-in-class, high quality care is a top priority for us. We appreciate your partnership in helping us provide the best possible care to your child(ren) by adhering to the principles outlined in this Policy.

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